

CASE STUDIES FOR CENTRE OF EXCELLENCE

1. Personal Information

Name: Pallavi P.

Age: 23

Disability: Visual

Hometown/Region: Mandya, Karnataka

Education Level: Bachelor of Arts

Family Background

Siblings (number of, ages, brothers/sisters) and occupation/education if relevant: One elder brother who is presently pursuing an MBA.

Family Income: Rs. 10,000/-

Family Story: Pallavi's family consists of four members (including herself). Her father is a farmer and her mother is a homemaker. Her family is completely dependent upon her father's daily wages.

Disability & Education

Pallavi was born with one functional eye. While she comes from a supportive and unflinchingly strong family, she was often treated differently by her relatives. Growing up, she studied in a normal school without any additional support from school or outside. However, she struggled to maintain a conversation with her friends at school.

Training

Pallavi heard about the training programme through a VRL worker. Since she has always wanted to be independent, she found the training sessions very helpful.

Employment

Formerly, Pallavi worked for two years at a Sony Service Centre in Mysore where her colleagues were very supportive. Presently, she is unemployed. According to Pallavi, she generally gets rejected because she only has one functional eye. She wants to be independent and believes she can work anywhere in Bangalore. She looks forward to learning new things and wishes to be a good employee.

Additional Information

Pallavi's interest lies in reading the newspaper, exploring the Internet, watching TV and listening to music. She looks upto her parents and considers them her role models. They have always inspired her with the patience and courage with which they have faced any obstacles that have come their way.

Even though the regressive social attitudes and biases have obstructed her professional growth, Pallavi believes one must not lose hope and at the same time, one must keep their expectations grounded with reality. Being content and moving forward in life without cheating or hurting another person's sentiments are the words she lives by.

2. Personal Information

Name: Siddesh HN

Age: 28

Disability: Hard-of-Hearing

Hometown/Region: Bangalore, Karnataka

Education Level: Diploma in Electronics & Communication Engineering

Family Background

Family Income: Rs. 10,000/-

Family Story: Siddesh's family consists of three members (including himself). His father is a retired employee and his mother is a homemaker. Siddesh does not have any siblings. His family is completely dependent upon his father's monthly pension.

Disability & Education

Siddesh was born with an absence of both the ears. He uses a hearing-aid while attending class and doing work. His family's relations with their relatives and friends have always been strained and hence, no one has ever come forward to support them. In his growing up years, Siddesh studied in a normal school where his teachers were helpful. He never had any additional support from school or outside.

Some time ago, Siddesh met with an accident and was in a coma for a span of 3 weeks. His mother had to sell her land and that helped Siddesh live. He is grateful to his parents who have sacrificed a lot for him and have always showered him with unconditional love and support.

Training

Siddesh read about the training programme through a WhatsApp group (OSAT Volunteers).

Employment

Siddesh didn't get a chance to complete his B.E. as he met with an accident. Since he only had a diploma in Electronics and Communication Engineering, he struggled to find a job. Formerly, he worked at Mphasis BPO as a Transaction Support Officer for 1 and 1/2 years. During his time there, he was transferred to HGS as a Customer Support Officer (E-mail, MIS report). His colleagues there were very supportive of him.

Recently, Siddesh earned an opportunity to work with J.P. Morgan Chase. He is excited to learn new things and aspires to be a good employee.

Additional Information

In his free time, Siddesh likes listening to music, playing carrom, riding his bike or driving a car and swimming. He considers his parents as his role models for all that they have done for him and takes from them their courage to face any hurdles with their patience intact. Siddesh lives by the following words, "*Be what you are.*"