

Appeal from the Chairman, State Bank of India to the SBI Pensioners' Community.

As we are all aware of, India as with the rest of the world is grappling with possibly the worst public health crisis seen in more than a century. Consequently the government was compelled to impose countrywide lockdown to contain the spread of Covid-19 pandemic. World Health Organisation has indicated that our country's response and preparedness in the days to come will determine the outcome of the pandemic.

Apart from the health crisis which would lead to stretching and crippling the medical care facilities, we are also faced with impending loss of livelihoods, increased starvation, displacement of daily wagers and migrant labourers and several other economic and humanitarian cost.

In view of the likely intensity and spread of disease, mobilisation of all possible help and contribution from every source becomes necessary. Therefore, those of us who are more fortunately placed have a very special responsibility in this hour of gravest crisis. It need not be mentioned that as Banker to every Indian, we shoulder a huge responsibility at times like this.

Humanity needs us all now in this time of crisis, and together as SBI family we must collectively rise to the occasion, to support each other and do all that we can to protect our fellow citizens. Together we have a significant opportunity to be changemakers

In response to the unprecedented impact of COVID-19, Banking being an essential service we have been taking steps to see that banking operations go unhindered so as the urgent needs of our customers are taken care of. You are all aware of the fantastic job our staff are doing considering the circumstances and in some instances even beyond the call of duty. I am incredibly proud of the way they have stepped to meet the demands of running our services during this critical period.

Due to our unique culture of working together for several decades aligning with the values of our great institution, we refer to all of us as being part of SBI family be it serving or retired colleagues. A challenging moment like this is the time to live family values. SBI family has always stood up and extended their helping hand in such hours of distress. Caring for our customers, the community around and the Nation have been part of our ethos. In the past also guided by our values, our colleagues have shown their solidarity and generosity by providing support to needy people, whenever there was a crisis. I am profoundly touched that now for fighting the covid-19 crisis, our 256000 employees have contributed their 2 days salary and have donated Rs 100 crores to the PM Cares fund. It has also been decided that our Bank will set apart 0.25% of its profit for initiatives towards Covid-19 relief efforts.

SBI Foundation (SBIF), our CSR arm has launched a Covid-19 relief fund for implementing various initiatives to strengthen the healthcare infrastructure and diagnostics facilities, ensure effective patient management, meet the nutritional requirements of individuals infected, capacity building of healthcare professionals, and a helpline to address psychological concerns that have arisen due to the pandemic. A

certain portion of this fund would also be allocated to promote research and innovation efforts to combat the corona virus.

I take this opportunity to request all our retired colleagues also to be change makers in this crisis, to stand together with the SBI family in the fight against the Corona virus by contributing to the Covid-19 Relief Fund set up by SBI Foundation. A healthy community is one where people step up to help each other, especially when times are difficult. In this uncertain moment, I have every confidence in the ability of our pensioners' community to pull together with kindness, care and concern for the common good.

It is in times of crisis that heroes are born. This is the moment for going the extra mile. I fully recognize that all of us are also busy managing challenging personal and family situations at this moment. Yet, a small contribution from each of our pensioners will make a huge difference to the less fortunate in our society. This is a time when we can be a true force for good. I therefore earnestly and humbly request all of you to contribute to this Covid-19 Relief Fund.

Details for sending donations to the Covid Relief Fund are given below:

Account Name: SBI Foundation
Account number: 38559184467
Bank : State Bank of India
Branch Name : SBI Madame Cama Road
IFSC Code : SBIN0008586

SBIF will also be uploading in their website the details of utilisation of this fund at regular intervals.

While I thank you in advance for your generosity, I urge each and every one of you and your family to continue to follow the guidance of your local authorities and take every precaution possible to stay safe.

I wish you and your families the very best.

Warm Regards

(Rajnish Kumar)

Chairman